
1 YEAR

WARRANTY

Ω OMEGA™

User's Guide



Shop online at omega.com

e-mail: info@omega.com

For latest product manuals: omega.com/en-us/pdf-manuals

HHF144 Series **Handheld Rotating High-Accuracy** **Metal-Vaned Hygrometer & Thermometer** **Digital Anemometers**

M4751/1222

Page 1 of 28



omega.com info@omega.com

Servicing North America:

U.S.A.

Headquarters:

Omega Engineering, Inc.

Toll-Free: 1-800-826-6342 (USA & Canada only)

Customer Service: 1-800-622-2378 (USA & Canada only)

Engineering Service: 1-800-872-9436 (USA & Canada only)

Tel: (203) 359-1660

Fax: (203) 359-7700

e-mail: info@omega.com

For Other Locations Visit

omega.com/worldwide

INTRODUCTION

Omega's Model HHF144 digital hygro-thermometer anemometer is a versatile instrument for measuring air velocity, temperature, and humidity in various applications such as HVAC, aerospace development, industrial process airflow, and fluids research.

The rugged yet precise air probe can be used in airstreams that have a wide range of humidity, temperature, and contaminants without compromising air velocity measurement accuracy. The combination humidity and temperature probe give accurate readings across a wide range of temperatures and humidity.

This manual has been prepared for both HHF144A (1.00" probe) and HHF144B (2.75" probe) models including all optional outputs.

IMPORTANT SAFETY INFORMATION

Classifications



Danger: To Prevent Serious Injury or Death

Warnings in this classification indicate danger that may result in serious injury or death if not observed.



Caution: To Prevent Damage to the Product

Warnings in this classification indicate risks of damage to the product that may void the product warranty and/or calibration.

Description of Symbols



ESD Caution: To Prevent Damage to the Product

Warnings in this classification indicate risks of damage to the product that may void the product warranty and/or calibration. Internal components are static sensitive and are not user serviceable. Opening the cases by a non-authorized service center and/or in a non-ESD safe environment may cause damage not covered by the manufacturer's warranty.



Important: Mandatory Action Required

The specific action is given near this symbol.

COMPLIANCE INFORMATION



FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular situation.

EU – Declaration of Conformity

Miltronics Mfg. Svcs., Inc. (the manufacturer) declares that the product for this manual demonstrates compliance with the requirements of:

- European Community Council Directive 2014/30/EU

A copy of the Declaration of Conformities (DoC) is available on request from the address found in this manual, on the last page.

UKCA – Declaration of Conformity

Miltronics Mfg. Svcs., Inc. (the manufacturer) declares that the product for this manual demonstrates compliance with the requirements of:

- UKCA Electromagnetic Compatibility Regulations 2016.

A copy of the Declaration of Conformities (DoC) is available on request from the address found in this manual, on the last page.

RoHS Statement

Miltronics Mfg. Svcs., Inc. (the manufacturer) declares that to the best of our knowledge, based on supplier provided information, the product for this manual demonstrates compliance with the requirements of:

- RoHS Directive: 2015/863/EU
- Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (as amended): Great Britain
- Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (as amended): Northern Ireland

and is not intentionally manufactured with, formulated with, or contains amounts greater than maximum concentration values by weight in homogenous materials of the following substances:

- Lead (Pb), Mercury (Hg), Hexavalent Chromium (Cr VI), Polybrominated Biphenyls (PBB), Polybrominated Diphenyl Ethers (PBDE), Bis(2-Ethylhexyl) phthalate (DEHP), Benzyl butyl phthalate (BBP), Dibutyl phthalate (DBP), and Di isobutyl phthalate (DIBP): 0,1 % or 1000 ppm
- Cadmium (Cd): 0,01 % or 100 ppm

Please be advised that we do not analyze for these substances.

WEEE – Waste Electrical and Electronic Equipment - 2012/19/EU

Miltronics Mfg. Svcs., Inc. (the manufacturer) asks that all our products to be recycled at the end of their current use, to comply with local waste requirements. We support local Waste Electrical and Electronic Equipment (WEEE) directives where they are in operation. That means that WEEE products may not be disposed as unsorted municipal waste but is to be collected separately. These products are therefore labeled with a crossed-out “wheelie-bin” symbol which you can see above. WEEE products may contain hazardous substances which may negatively affect the environment and human health when disposed of through normal channels. We are committed to reduce the negative environmental and human health effects of WEEE.

DANGER



Never touch the vane assembly blades and/or thermal sensors.

The vane assembly blades may contain sharp edges which may cause minor cuts. The assembly contains precision bearings which are sensitive, and the blades are finely adjusted to specific pitches. Touching this assembly or its parts may cause damage which can affect its operation and the calibration.

NOTE: If the vane assembly head or probe head requires cleaning, we recommend a fine mist of isopropyl alcohol and a fine long-haired brush or send the unit in or servicing.



Do not disassemble or heat the batteries or put them into a fire.

They may cause burns and the batteries may burst. Please dispose of used batteries in the proper manner per local ordinances.

CAUTION



When measuring, ensure that the direction arrow is facing the direction of airflow.

The arrow indicates the direction of airflow for the data provided on the calibration certificate. It is meant to allow for uniform and consistent readings as per the provided data. The probe will operate in the opposite direction, but the data may be different.



Do not use or leave the instrument in a high temperature, high humidity, high speed airflows or dusty environments for prolonged periods.

The instrument may not function properly out of the specified operating conditions and/or have a greatly reduced operating life span.



Do not subject the instrument or the probe to strong impacts.

Dropping the instrument or the probe may cause damage or malfunction to the instrument and may change the calibration data. We recommend sending it in immediately to be checked.

CAUTION (continued)



Never disassemble, modify, or repair the product.

Failure to observe the above may cause damage to the instrument or the probe. It may also void the manufacturer's warranty and calibration certificate.



Do not pick up or carry the instrument by the cable.

It may cause a malfunction or damage to the wiring of the cable.



Remove the batteries from the instrument when storing for long periods of time. When inserting the batteries, be sure to insert them with the polarity facing the correct direction.

Failure to do so may cause battery leakage and subsequent damage to the instrument. The manufacturer does not recommend any specific brand of batteries, but a high-quality name brand alkaline battery seems to last the longest.



Do not wipe the instrument with a volatile solvent.

Use neutral solvents and simple cleaners to clean the instrument with a soft cloth.



Regularly check the head of the probe for contamination. Impurities (such as dust) on the blades and/or thermal sensor may affect the accuracy of the instrument.

NOTE: If the vane assembly head or probe head requires cleaning, we recommend a fine mist of isopropyl alcohol and a fine long-haired brush or send the unit in or servicing.



When storing or shipping the instrument, the manufacturer recommends disconnecting the cable(s) and returning it to the original carrying case.

SECTION 1 - SPECIFICATIONS

Ranges:

Probe AP275: 50 to 7800 ft/min (feet per minute)
0.25 to 39.60 m/sec (meters per second)

Air Probe AP100: 300 to 6890 ft/min (1.50 to 35.00 m/sec)

Relative Humidity (%RH): 5.0 to 95.0 %RH

Temperature: -4° to 176°F
(-20° to 80°C)

Accuracy:

Air Velocity: **AP275:** ± 1.0% of reading ±1 digit
AP100: ± (0.50% of F.S. + 0.75% of reading + 1 digit)

Relative Humidity: ±2.0 %RH

Temperature: ± (0.3°C + 0.2% of reading in °C)

Temperature accuracy examples: ±0.3°C at 20°C
±0.5°F at 68°F

Resolution:

Air Velocity: 1 ft/min or 0.01 m/sec

Relative Humidity: 0.1 %RH

Temperature: 0.1°F or 0.1°C (1°F below -99.0°F)

Operating Temperature:

Instrument: 32° to 125°F (0° to 50°C)

Air Probes: -22° to 212°F (-30° to 100°C)

Temp-RH Probe: -4° to 176°F (-20° to 80°C)

Power Supply: 3 AA alkaline batteries

Battery Life: Approx. 150 hours, without backlight

Battery check: Automatic low battery display

Display: 0.5" LCD, 4 digits, with LED backlight

OPTIONS AND COMPONENTS

Options Available:

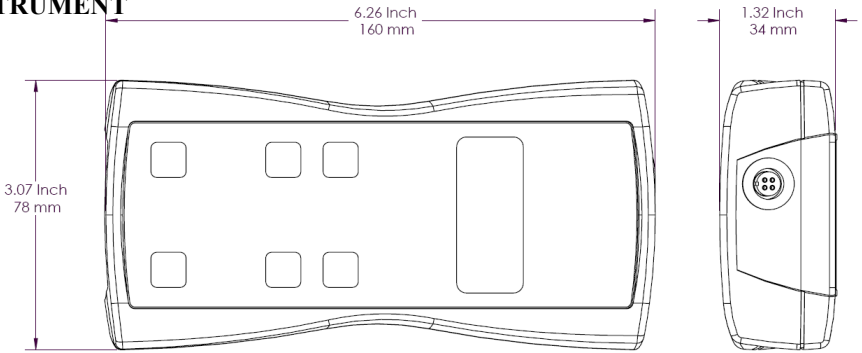
- Protective Boot and Splash-Proof Seal for the Instrument
- USB Communications
- RS232 Communications
- Analog 0-5 Volt Output
- Wall Transformer Power for the Instrument (US only)
- Additional Probes, 2.75-inch diameter or 1 inch diameter
- Additional Humidity-Temp probes & Extension Cables
- High-temperature probes: Insertion, Immersion, Surface, and Air
- Extra extension and/or flexible rods
- 8-ft Telescopic Extension Rod
- Custom cable lengths, in 5-ft increments, up to 100-ft (30-meters).
- Custom probe connections.

Included:

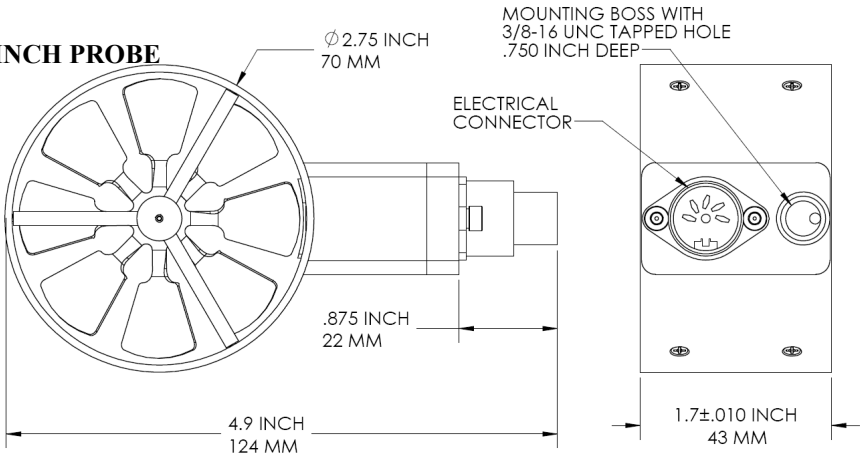
- (1) HHF144 Instrument
- (1) Vane-type probe head, choice of 2.75-inch diameter or 1 inch diameter
- Combination RH / temperature probe
- (3) Rigid extension rods with handle grip
- (1) Flexible extension rod
- (1) Probe connection cable, 5 ft.
- (3) Size AA 1.5V alkaline batteries (installed in instrument)
- (1) Hard-shell carrying case with foam liner
- (1) Operation Manual

DIMENSIONS

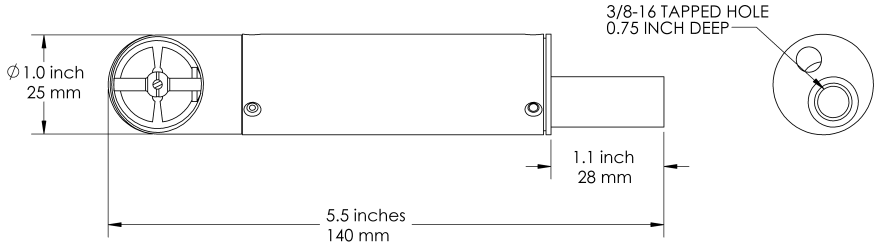
INSTRUMENT



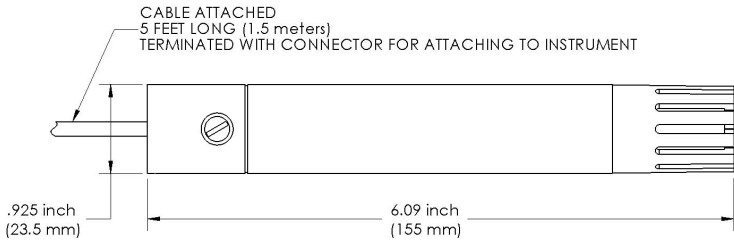
2.75 INCH PROBE



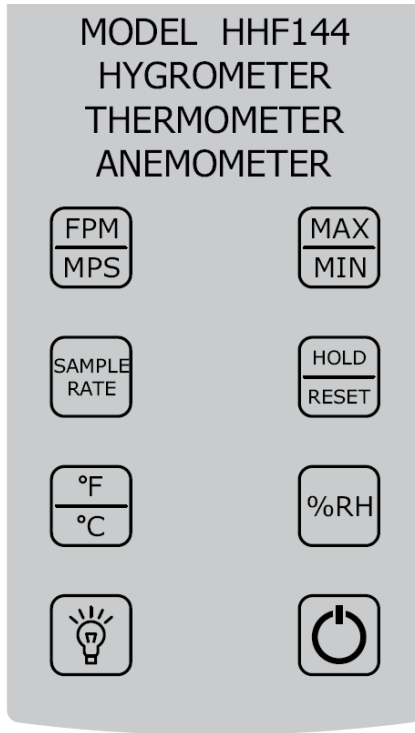
1 INCH PROBE



TEMP-RH PROBE



SECTION 2 – SWITCH FUNCTIONS



Pressing the ON/OFF key switches the instrument ON. Hold down the key for 2 seconds to switch the unit OFF. The unit will automatically power off after 30 minutes without any key presses. To disable auto power-off, hold down the power button during turn-on. The unit will flash AOFF, which means that the auto power-off has been disabled. The auto power-off is re-enabled each time the instrument is turned on.



Press the BACKLIGHT key to turn the LCD backlight on for 30 seconds. To turn the backlight on permanently, hold the backlight key down for 3 seconds. The LCD will flash. The backlight is now switched on permanently. To switch the backlight off, press the backlight key again.



Press the FPM/MPS key to switch the measurement units from FPM (feet per minute, 1 FPM resolution) to MPS (meters per second, 0.01 MPS resolution).

SECTION 2 – continued



Press the PERCENT RELATIVE HUMIDITY key to display the percent relative humidity in the ambient air as measured by the HTP202 Combination Probe. **%RH** will be displayed along with the reading.



Press the SAMPLE RATE key to change the measurement averaging rate (“sample rate”) of the unit:

2 SEC An average value of airspeed measurements during the preceding 2 seconds is displayed.

4 SEC An average value of airspeed measurements during the preceding 4 seconds is displayed.

8 SEC An average value of airspeed measurements during the preceding 8 seconds is displayed.

16 S An average value of airspeed measurements during the preceding 16 seconds is displayed.

Note:

The sample rate for **temperature** and **humidity** readings is **always 2 seconds**.



Press the MAX/MIN key to record and display the maximum airspeed reading. The maximum airspeed reading display will alternate with the letter “H” displayed with the sample rate. Press the MAX/MIN key again to record and hold the minimum airspeed reading. The minimum airspeed reading display will alternate with the letter “L” displayed with the sample rate. For example:

1065 alternating with **H 8** signifies that 1065 is the highest airspeed reading since the MAX/MIN key was pressed, and the sample rate is set to 8 seconds.

82 alternating with **L 16** signifies that 82 is the lowest airspeed reading since the MAX/MIN key was pressed, and the sample rate is set to 16 seconds.

To exit MAX/MIN mode, press the SAMPLE RATE key.

SECTION 2 – continued



Press the HOLD/RESET key to freeze the current reading on the display. **HOLD** is displayed on the LCD and the reading is held.

Press the HOLD/RESET key a second time to clear this mode and return the unit to normal operation.

Press the HOLD/RESET key while in MIN/MAX mode to display BOTH the minimum and maximum airspeed reading since the MAX/MIN key was pressed. Once the HOLD/RESET key is pressed while in MAX/MIN mode, new airspeed readings are no longer recorded. To return to MAX/MIN mode, press the HOLD/RESET key again.

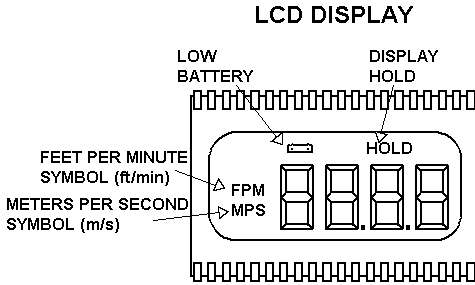
SECTION 3 – OPERATIONAL NOTES

9009 - Out of Range Error: If the Temp-RH probe is exposed to temperatures or humidity levels outside of its range (see Section 1 – Specifications), the instrument will display **9009** when the instrument is displaying either temperature or relative humidity. This is the out-of-range error. This error will also be displayed if the instrument is turned on without the Temp-RH probe attached and the reading is set to either temperature or relative humidity.

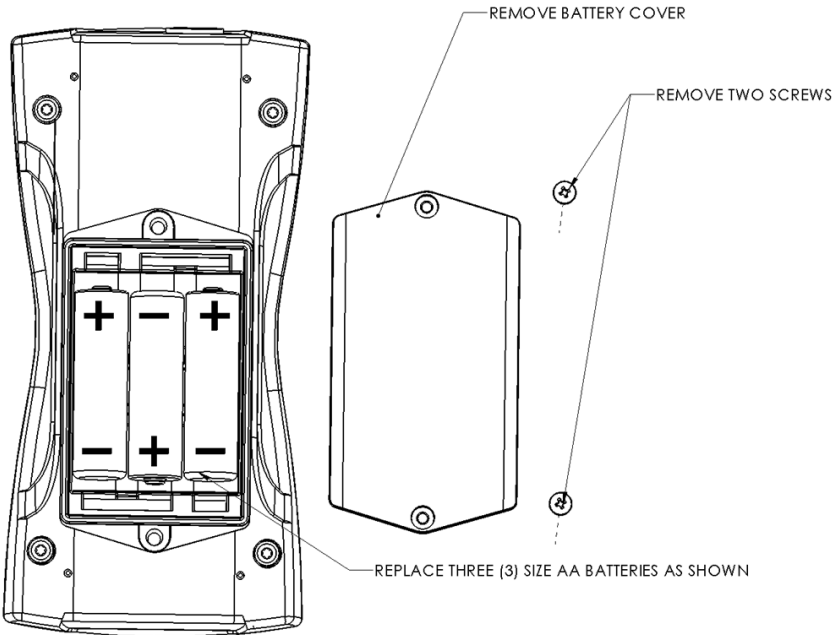
If the HTP202 probe is stored in a cold environment and is then exposed to a warm, humid environment while the probe is still cold, condensation will form on the humidity sensor. The humidity reading is invalid until the condensation has evaporated completely.

The temperature sensors will have a faster response time if they are exposed to a moving air stream. This is because forced convection will cool or heat the sensors faster than free convection. However, the humidity sensor is best used at flow rates lower than 20 liters per minute or 0.71 cubic feet per minute, based on the sensor manufacturer's recommendations.

APPENDIX A – LCD DISPLAY SYMBOLS



APPENDIX B – BATTERY REPLACEMENT

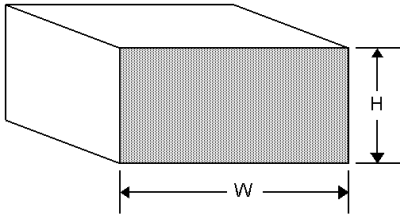


APPENDIX C – AIRFLOW VOLUME CALCULATIONS

To calculate cubic feet per minute (CFM) from a measured air velocity (FPM), you need the calculated cross-sectional area of the air flow stream:

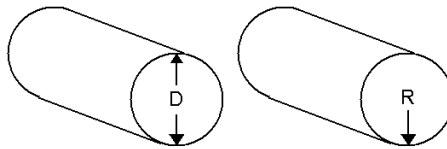
$$\text{Volume Flow (CFM)} = \text{Velocity (FPM)} \times \text{Area (sq ft)}.$$

In a rectangular duct this cross-sectional area equals the Width times the Height.



$$W \times H = A \text{ (cross-sectional area)}$$

In a circular duct this cross-section area equals the radius squared times π (3.14).



$$R \times R \times 3.14 = A \text{ (cross-sectional area)}$$

To convert an area calculated in square inches to an area calculated in square feet (which is required for the Volume Flow equation above) divide by 144: (area in sq in.)/144 = (area in sq ft.).

Example: The air duct is rectangular; the width is 24 in., and the height is 12 in. The air velocity reading through the duct is 450 FPM. Calculate the Volume Flow.

Step 1: Cross-sectional area = 24 in. x 12 in. = 288 sq in.

Step 2: 288 sq in /144 = 2 sq ft.

Step 3: Volume flow = Air Velocity x Area, therefore,
Volume flow rate = 450 FPM x 2 sq ft. = 900 CFM.

APPENDIX D – ANALOG OUTPUTS (IF EQUIPPED)

If the instrument is equipped with the analog output option, there will be a five-pin connector on the bottom of the instrument. Also, an analog output cable will be included with the instrument. This cable will have a five-pin connector on one end and four tinned wires on the other end.

The instrument will output a Voltage between 0 and 5 Volts that corresponds to the Air Velocity measured by the instrument. The output range, pin assignments, and wire colors are given in the table below. Also shown is a block diagram of the analog output circuit.

Wire Color	Pin #	Function	Analog Output Voltage Range	Corresponding Measurement Range	Equation* to convert from Volts (<i>V</i>) to Measurement Value
BLK	1	Ground	--- N/A ---	--- N/A ---	--- N/A ---
GRN	2	Air Velocity	0 to 5 Volts	0 to 10,000 FPM	Air Velocity = 2000× <i>V</i>
GRY	3	--- Not Used ---	--- N/A ---	--- N/A ---	--- N/A ---
WHT	4	--- Not Used ---	--- N/A ---	--- N/A ---	--- N/A ---

*To convert from Volts to Air Velocity in Feet per Minute, multiply by 2000.

- ▶ For example, an analog output of 2.375 Volts means that the instrument is measuring an air velocity of 4750 feet per minute (FPM).
- ▶ $2.375 \text{ Volts} \times 2000 = 4750 \text{ FPM}$

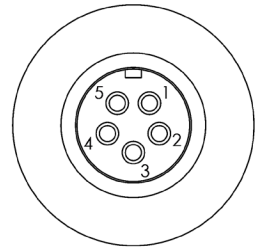
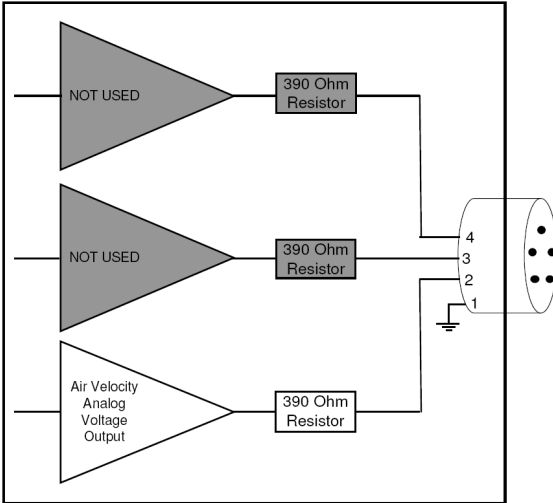
Note: When using analog outputs, there is an **additional ±1% error** in the analog output voltage. This is in addition to the normal measurement error.

- ▶ For example, an air velocity reading of 500 FPM would normally have an accuracy of ±1% of reading ±1 digit (±6 FPM) when the data is viewed on the LCD display.
- ▶ With the additional error associated with the analog output voltage, the effective accuracy of the analog output for this air velocity measurement will be ±2% of reading ±1 digit (±11 FPM).

Custom Analog Voltage Outputs are also available – contact Omega for details.

APPENDIX D – continued

Analog Output circuit block diagram and connector pin assignment



ANALOG OUTPUT CONNECTOR
PINOUT DIAGRAM

Mating Cable Connector:
Binder Part No. 99-0413-00-05

APPENDIX E - USB DATA OUTPUT (IF EQUIPPED)

If the instrument is equipped with the USB Communications option, there will be a four-pin male connector on the bottom of the instrument. Also, a USB cable will be included with the instrument. This cable will have a four-pin female connector on one end and a USB Type-A connector on the other end.

USB Data Output – Instructions for Use

STEP 1: Install a Virtual COM Port (VCP) Driver on your computer. Free VCP drivers can be downloaded for Windows, Linux, and MAC from FTDI Ltd on their website:
<http://www.ftdichip.com/Drivers/VCP.htm>

We recommend downloading the setup executable, which automatically runs and configures the drivers for you.

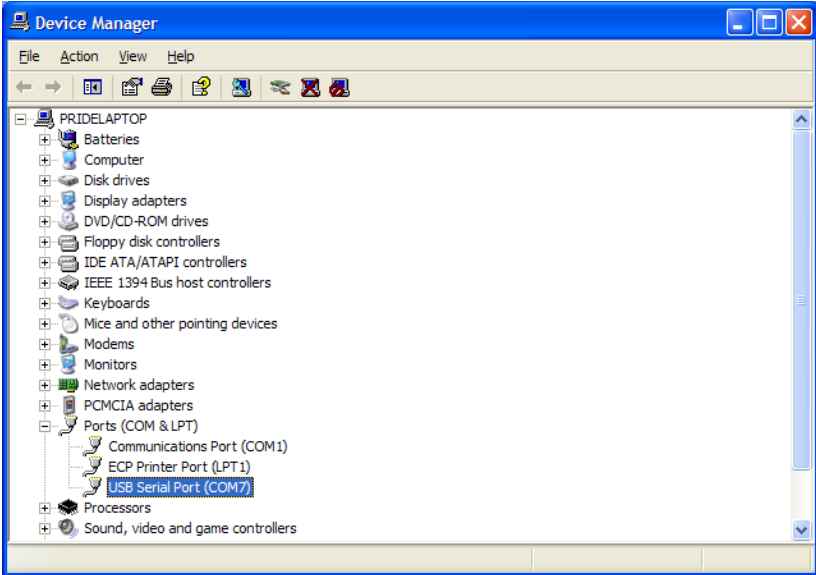
STEP 2: Connect the USB cable (included) to the male connector on the bottom of your instrument. Connect the other end to a USB port on your computer.

STEP 3: Turn the Instrument ON.

STEP 4: Verify that the Instrument has been set up as a USB Serial Port with a unique COM port number. (You only need to do this once)

For Windows users, open the Windows Device Manager (found in Control Panel) and verify that a USB serial port exists as shown below.

APPENDIX E – continued



You are now ready to capture the data being measured by your instrument.

Please refer to **Appendix G – Viewing and Capturing Data** for further instructions.

NOTE: Units with USB or RS232 communications, output only Air data at this time. Temperature data is not available on the output.

APPENDIX F – RS232 COMMUNICATIONS (IF EQUIPPED)

If the instrument is equipped with the RS232 Communications option, there will be a three-pin male connector on the bottom of the instrument. Also, an RS232 cable will be included with the instrument. This cable will have a three-pin female connector on one end and a DB9 Female connector on the other end.

RS232 Data Output – Instructions for Use

STEP 1: Connect the RS232 cable (included) to the female connector on the bottom of your instrument. Connect the other end to an RS232 port on your computer.

STEP 3: Turn the Instrument ON.

STEP 4: Verify that the Instrument has been set up as a RS232 Serial Port with a unique COM port number. (You only need to do this once). For Windows users, open the Windows Device Manager (found in Control Panel) and verify that a serial port exists.

You are now ready to capture the data being measured by your instrument.

Please refer to **Appendix G – Viewing and Capturing Data** for further instructions.

APPENDIX G – VIEWING AND CAPTURING DATA (IF EQUIPPED WITH EITHER USB OR RS232 OUTPUTS)

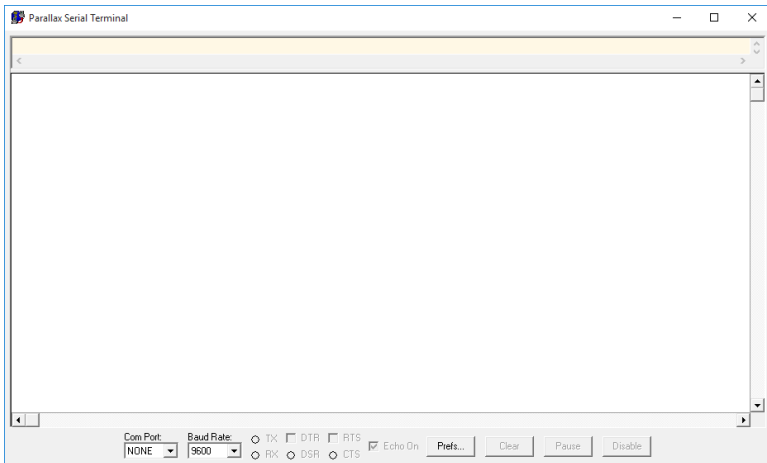
NOTE: HyperTerminal is no longer included with Windows Vista or later packages. Previous manuals referenced this program. We now reference, Parallax Serial Terminal.

There are many terminal emulator programs available on the market. It is up to the end-user to determine which program is compatible with his/her system, what settings it may require, and the Omega Engineering product being used. Omega Engineering does not endorse or recommend any of these programs and assumes no liability for their use.

There are many ways to capture the serial port data from the instrument. The simplest method is to use a terminal emulator program.

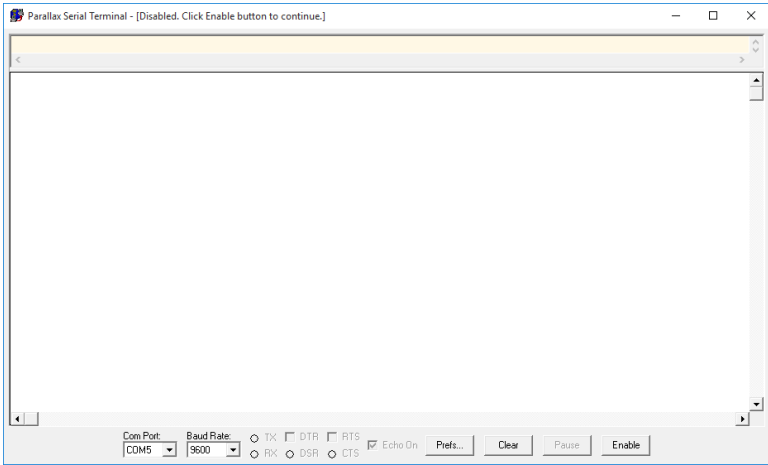
Using a terminal emulator allows the serial COM port to be opened, with the below port settings, and real-time data to be viewed from the instrument. One such terminal emulator program is Parallax Serial Terminal, available from www.parallax.com.

Open the Parallax Serial Terminal, based on how you installed the program onto your computer. The below screen will come up.

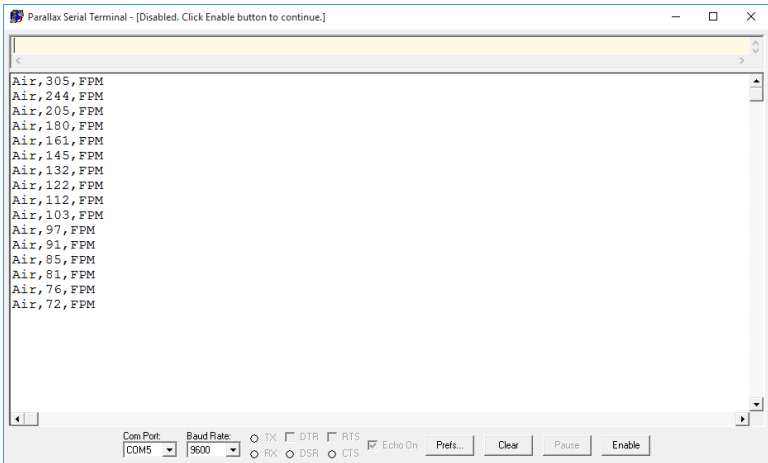


Attach your instrument & probe to your computer via the USB cable. Select the appropriate 'Com Port:'. In the below example, COM5 is being used. Set the 'Baud Rate:' to 9600

APPENDIX G – continued



You will now receive data from your instrument. The graphic below shows the serial port output data from Parallax Serial Terminal when connected to an Omega HHF144 Instrument. Graphics may vary.



APPENDIX G – continued

Serial Port Settings

Bits per Second (Baud) 9600

Serial Port Protocol

Data Output Interval One Second
Data Format Comma-Separated Values (CSV)
Measurement Units Same as Units shown on LCD Display

Below are examples of the formatted output data for Omega Engineering HHF141-HHF144 Series Instruments (units may be different depending on the units selected on the LCD display):

Model HHF141: Air,47, FPM
Model HHF142, in Air Velocity Mode: Air,47, FPM
Model HHF142, in Volume Flow Mode: Air,251, CFM
Model HHF143: Air,47, FPM
Model HHF144: Air,47, FPM

APPENDIX G – continued

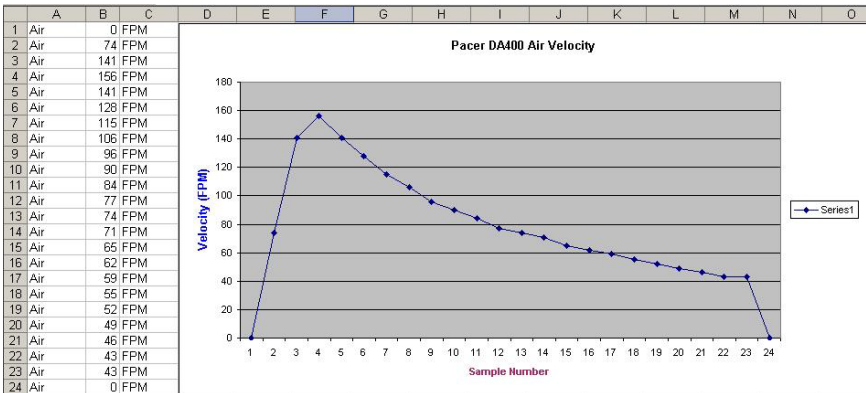
Exporting and Graphing Data

Exporting serial port instrument data from the Pacer Instrument to a spreadsheet application such as Microsoft Excel or OpenOffice Calc allows the data to be graphed or recorded.

The simplest way to export the instrument data is to use a terminal emulator program, like Parallax Serial Terminal, and either capture the serial data/text to a file (menu selection) or to manually highlight, copy, and then paste the instrument data into an editor such as Windows Notepad.

Once you have the instrument data in a file, save the file as a .CSV type (e.g., InstrumentData.csv).

Open the file in a spreadsheet application such as Microsoft Excel or OpenOffice Calc. A graph of the data as shown below can now be generated.



Notes:

Notes:

WARRANTY/DISCLAIMER

OMEGA ENGINEERING, INC. warrants this unit to be free of defects in materials and workmanship for a period of **13 months** from date of purchase. OMEGA's WARRANTY adds an additional one (1) month grace period to the normal **one (1) year product warranty** to cover handling and shipping time. This ensures that OMEGA's customers receive maximum coverage on each product.

If the unit malfunctions, it must be returned to the factory for evaluation. OMEGA's Customer Service Department will issue an Authorized Return (AR) number immediately upon phone or written request. Upon examination by OMEGA, if the unit is found to be defective, it will be repaired or replaced at no charge. OMEGA's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This WARRANTY is VOID if the unit shows evidence of having been tampered with or shows evidence of having been damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of OMEGA's control. Components in which wear is not warranted, include but are not limited to contact points, fuses, and triacs.

OMEGA is pleased to offer suggestions on the use of its various products. However, OMEGA neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by OMEGA, either verbal or written. OMEGA warrants only that the parts manufactured by the company will be as specified and free of defects. OMEGA MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. LIMITATION OF LIABILITY: The remedies of purchaser set forth herein are exclusive, and the total liability of OMEGA with respect to this order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall OMEGA be liable for consequential, incidental or special damages.

CONDITIONS: Equipment sold by OMEGA is not intended to be used, nor shall it be used: (1) as a "Basic Component" under 10 CFR 21 (NRC), used in or with any nuclear installation or activity; or (2) in medical applications or used on humans. Should any Product(s) be used in or with any nuclear installation or activity, medical application, used on humans, or misused in any way, OMEGA assumes no responsibility as set forth in our basic WARRANTY/DISCLAIMER language, and, additionally, purchaser will indemnify OMEGA and hold OMEGA harmless from any liability or damage whatsoever arising out of the use of the Product(s) in such a manner.

RETURN REQUESTS/INQUIRIES

Direct all warranty and repair requests/inquiries to the OMEGA Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO OMEGA, PURCHASER MUST OBTAIN AN AUTHORIZED RETURN (AR) NUMBER FROM OMEGA'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned AR number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting OMEGA:

1. Purchase Order number under which the product was PURCHASED,
2. Model and serial number of the product under warranty, and
3. Repair instructions and/or specific problems relative to the product.

FOR **NON-WARRANTY** REPAIRS, consult OMEGA for current repair charges. Have the following information available BEFORE contacting OMEGA:

1. Purchase Order number to cover the COST of the repair,
2. Model and serial number of the product, and
3. Repair instructions and/or specific problems relative to the product.

OMEGA's policy is to make running changes, not model changes, whenever an improvement is possible. This affords our customers the latest in technology and engineering.

OMEGA is a trademark of OMEGA ENGINEERING, INC.

© Copyright 2019 OMEGA ENGINEERING, INC. All rights reserved. This document may not be copied, photocopied, reproduced, translated, or reduced to any electronic medium or machine-readable form, in whole or in part, without the prior written consent of OMEGA ENGINEERING, INC.

Where Do I Find Everything I Need for Process Measurement and Control? **OMEGA...Of Course!** *Shop online at omega.com*

TEMPERATURE

- ☒ Thermocouple, RTD & Thermistor Probes, Connectors, Panels & Assemblies
- ☒ Wire: Thermocouple, RTD & Thermistor
- ☒ Calibrators & Ice Point References
- ☒ Recorders, Controllers & Process Monitors
- ☒ Infrared Pyrometers

PRESSURE, STRAIN AND FORCE

- ☒ Transducers & Strain Gages
- ☒ Load Cells & Pressure Gages
- ☒ Displacement Transducers
- ☒ Instrumentation & Accessories

FLOW/LEVEL

- ☒ Rotameters, Gas Mass Flowmeters & Flow Computers
- ☒ Air Velocity Indicators
- ☒ Turbine/Paddlewheel Systems
- ☒ Totalizers & Batch Controllers

pH/CONDUCTIVITY

- ☒ pH Electrodes, Testers & Accessories
- ☒ Benchtop/Laboratory Meters
- ☒ Controllers, Calibrators, Simulators & Pumps
- ☒ Industrial pH & Conductivity Equipment

DATA ACQUISITION

- ☒ Communications-Based Acquisition Systems
- ☒ Data Logging Systems
- ☒ Wireless Sensors, Transmitters, & Receivers
- ☒ Signal Conditioners
- ☒ Data Acquisition Software

HEATERS

- ☒ Heating Cable
- ☒ Cartridge & Strip Heaters
- ☒ Immersion & Band Heaters
- ☒ Flexible Heaters
- ☒ Laboratory Heaters

ENVIRONMENTAL MONITORING AND CONTROL

- ☒ Metering & Control Instrumentation
- ☒ Refractometers
- ☒ Pumps & Tubing
- ☒ Air, Soil & Water Monitors
- ☒ Industrial Water & Wastewater Treatment
- ☒ pH, Conductivity & Dissolved Oxygen Instruments